

## **St. John's** CE Primary School

Growing and learning together Sharing the love of God Headteacher: Amanda Aze Chair of Local Advisory Board: Vivien Sloan

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16<sup>th</sup> January 2023

Dear Parents/Carers,

## How We Communicate - In-App Messaging

At St John's, in order to streamline the apps needed by parents, we are changing one of the ways in which we communicate with our families.

From Wednesday 18<sup>th</sup> January we will no longer be using our texting service via Teacher to Parents (Eduspot). We will instead be using In-App messaging via Arbor.

All primary guardians will be able to see any in-app messages sent to you in the messages section of the Parent Portal or Arbor App. If you've enabled Push Notifications for the App, you'll get a push notification whenever you have a new in-app message, whether you are logged in or not.

For further information regarding receiving and reading In-App Messages or if you aren't receiving push notifications, or they vanish quickly, please follow the instructions overleaf.

We will continue to send letters via email and they will also be available on our website <u>Letters</u> <u>John's Church of England Primary School (dsat.org.uk)</u>

If you require any support with The Arbor App, please contact Mrs Martin in the school office.

Yours faithfully,

Mrs Amanda Aze Headteacher

