



St. John's CE Primary School

Growing and learning together
Sharing the love of God

Headteacher: **Amanda Aze**
Chair of Local Advisory Board: **Vivien Sloan**

Coombe Avenue, Weymouth, Dorset, DT4 7TP
Email: office@stjohnswey.dsat.org.uk
Website: www.stjohns.dsat.org.uk
Tel: 01305 785711

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Dear Parents and Carers

I am yet again writing to remind you about the one way system we have in place at this time regarding entering and exiting the school site. This system is in place **8.20-9.00am** and **2.55-3.25pm**

Unfortunately, no matter how many times we ask, there continue to be a number of parents/carers who will not co-operate with this request. Over the past half term school staff have been challenged, argued with, sworn at and blatantly ignored when they have tried to remind people not to leave via the entry gate or enter via the exit gate. **It is embarrassing and uncomfortable to have to have these conversations time and time again.** In addition to this we are then having to deal with other parents/carers who are upset and asking why they should have to stick to the plan when others don't.

As you might have noticed we have recently put new signage around school to make it very clear which gates are for coming in and which gates are for exiting.

A small number of families have previously contacted me to ask if special arrangements can be made due to a family member's SEN needs/disability that impacts on their mobility. We have ensured that we have made allowances for this. If any families with the special circumstances mentioned are not issued with a lanyard please email the school office to explain your circumstances and they will be able to issue a lanyard pass card to allow you to get back to the carpark without having to walk around.

If you do not have a lanyard pass issued by the school you will not be allowed to get back to the carpark/Coombe Avenue without having to walk around the one way system. Myself and the school staff do not expect to have to keep reminding individuals without a pass about this. If parents/carers continue to speak to staff in an aggressive or disrespectful way they will run the risk of being banned from the school site.

This is the first time I have ever needed to write a letter of this tone in the whole time I have been head teacher at this school. Our intention is always to work with, not against families and ultimately your child's welfare and safety is always paramount to everything that we do as a school.

It is everyone's wish that we can go back to normal and not have to put inconvenient rules in place but until this happens we will be continuing with these measures and I ask that our whole school community support us in a united way at this time. My thanks goes to those families that respect and comply with the entry and exit system every day.

Yours sincerely,

Amanda Aze
Head teacher



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Academy Trust
'Beyond expectations for all of God's children'